



COURSE SYLLABUS

2019/2020 Academic Year

GENERAL COURSE INFORMATION

1.1. Course Name	Security Challenges of Tourism								
1.2. Study Programme	Tourist Destination Management and Marketing undergraduate professional study programme								
1.3. Course Short Name	SIGIT	1.7. Year of Study	Third						
1.4. Course Code	TDM19342	1.8. Semester	Fifth / Winter						
1.5. Course Status	Obligatory in Modul C Elective in Modul A, B, D	1.9. ECTS	4						
1.6. Course Structure	<table border="1"> <thead> <tr> <th>Type of Class</th> <th>Total Hours</th> </tr> </thead> <tbody> <tr> <td>Lectures</td> <td>20</td> </tr> <tr> <td>Exercises</td> <td>10</td> </tr> </tbody> </table>	Type of Class	Total Hours	Lectures	20	Exercises	10	1.10. Class Venue and Schedule	Bernays - According to published schedule
Type of Class	Total Hours								
Lectures	20								
Exercises	10								

2. TEACHING STAFF

2.1. Lecturer in Charge	Maja Banovac Barić	2.6. Course Associates	
2.2. Academic Rank	MA	2.7. Academic Rank	
2.3. Teaching Rank	Lecturer	2.8. Teaching Rank	
2.4. Contact e-mail	maja.banovac@bernays.hr	2.9. Contact e-mail	
2.5. Consultations	According to published schedule	2.10. Consultations	

3. COURSE DESCRIPTION

3.1. Course Objectives	Considering the importance of tourism and the safety of tourists, students will learn about the role of the security services, police, the National Protection and Rescue Directorate, the State Inspectorate, and other security services and institutions that are closely linked with security in tourism. In addition to the institutions of the state administration responsible for the safety of tourists, hotels, apartments, campsites, tourist resorts, restaurants, etc. bear responsibility for their safety as well. Students will through exercise familiar to the analytical approach, predict potential hazards and apply direct practical solutions with the purpose of safety and high quality stay in the tourist destination.
3.2. Enrolment Criteria	There are no specific requirements for enrolment in this course.



3.3. Learning Outcomes

LO1: Explain the concept of safety and a secure environment in tourism.
LO2: Explain fundamental security features in tourism.
LO3: Enumerate tasks of security activities in tourism.
LO4: Explain the concept of international security and its main features.
LO5: List the reasons for the occurrence of security problems in tourism.
LO6: Enumerate which are the typical methods of carrying out theft in hotels, camps, and beaches, what are objects of alienation and who the possible perpetrators are.

3.4. Course Content

1. The security activities and institutions are important to the safety of tourists.
2. European security order and the recommended safety measures in tourism, according to the WTO.
3. The components of national security and foreign policy, economic instruments, and institutions related to security in tourism.
4. The tourist as the injured party and victim in tourism.
5. Assessment of vulnerability.
6. Planning security in tourism management of the system of protection and security in tourism.

3.5. Types of Class Activities

X	Lectures	X	Exercises	X	Field Trips		Multimedia and Network		Mentored Paper
	Seminars and Workshops		Distance Learning	X	Independent Assignments		Laboratory		Misc.

3.6. Course Language

Croatian Language

3.7. Student Obligations

Active participation in the teaching process, regular homework assignments and class exercises.

3.8. Monitoring Student Work and ECTS

1	Class Attendance		Written Exam		Seminar Paper	2	Preliminary Exam(s)	1	Project
	Activities in Class		Oral Exam		Research		Essay		Misc.

3.9. Grading Students during Class and Final Exam

Grade Type	Points
1. Class Attendance and Activity	10
2. Preliminary exam 1	30
3. Preliminary exam 2	30
4. Project	30
Total Points	100

3.10. Obligatory Literature

1. Matika, D., Gugić, A. (2007). *Turizam i sigurnost*. Pula: Sveučilište Jurja Dobrile u Puli.



3.11. Supplementary Literature

1. Grizod, A., Tatalović, S., Cvrtić, V. (1999). *Suvremeni sustavi nacionalne sigurnosti*. Zagreb: Fakultet političkih znanosti.
2. Cvrtić, V. (2005). *Poslovne informacije i nacionalna sigurnost*. Zagreb: DEFMI.

3.12. Quality Monitoring Methods

Observations and evaluation of teaching; student questionnaires